STATE OF IOWA

DEPARTMENT OF COMMERCE

UTILITIES BOARD

IN RE:

OFFICE OF CONSUMER ADVOCATE,

Complainant,

DOCKET NO. FCU-04-11

VS.

TWIN CITY CAPITAL, d/b/a SMALL BUSINESS AMERICA,

Respondent.

ORDER GRANTING REQUEST TO WITHDRAW COMPLAINT AND CLOSING DOCKET

(Issued February 23, 2004)

On February 13, 2004, the Consumer Advocate Division of the Department of Justice (Consumer Advocate) filed with the Utilities Board (Board) a petition for a proceeding to impose a civil penalty against Twin City Capital, d/b/a Small Business America (Small Business America), pursuant to Iowa Code § 476.103 (2003), for an alleged violation of the Board's slamming rules.

On February 19, 2004, Consumer Advocate filed a request to withdraw its complaint without prejudice. The Board will permit Consumer Advocate to withdraw its complaint and will close this docket.

IT IS THEREFORE ORDERED:

- The "Request for Leave to Withdraw" filed in this docket on
 February 19, 2004, by the Consumer Advocate Division of the Department of Justice is granted.
 - 2. This proceeding, identified as Docket No. FCU-04-11, is closed.

UTILITIES BOARD

	/s/ Diane Munns
ATTEST:	/s/ Mark O. Lambert
/s/ Judi K. Cooper Executive Secretary	/s/ Elliott Smith

Dated at Des Moines, Iowa, this 23rd day of February, 2004.